

April 26th, 2023



Important Technology Updates!

May 2nd – The Skyward 10 character password change will take place on May 2nd. You will receive the automatic password change prompt when logging in.

May 6th – Zoom client needs to be updated BEFORE May 6th. Please update your Zoom client to 5.11.4 or later. This policy is set by Zoom and if your client is not at this version or later by May 6th, you will be unable to start, host, or join Zoom meetings. For information on how to check or update your Zoom client, please see this [help article](#).

May 16th – Bethel Portal will require 10 character passwords. We highly encourage you to start changing your Bethel Portal password NOW! Here is the [Zendesk article](#) with the steps on how to change your password now. If you have not changed your password to 10 characters by May 16th, you will receive the password change prompt automatically.

The 10 character passwords will expire every 180 days, requiring a new password. As you are aware, we face increased security threats and risks to our sensitive data. This change helps protect our students, staff, and their data from theft.

FileVault Update – FileVault is the encryption software for macOS computers. With all that is going on with respect to security and privacy violations, encryption is a topic more important than ever. If you have not rebooted your computer or logged out since April 19th, the next time you do, please follow [these instructions](#).

iOS Update – Please follow [these instructions](#) to make sure your students have updated their iPads to iOS 16 or higher. There is still a large number of students who have not done an update and this will cause issues for students trying to test, as well as problems accessing apps.

If you have any questions regarding the above information, please reach out to your building ACT Rep or contact the Help Desk.